



Food and Agriculture  
Organization of the  
United Nations



THE WORLD BANK  
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INSPIRE  
2015

Lisbon

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## VOLUNTARY GUIDELINES ON RESPONSIBLE GOVERNANCE OF TENURE

### IN SUPPORT OF

## BUILDING SMART CITIES

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Inclusive



# BUILDING SMART CITIES

Resilient



SUSTAINABLE



SAFE



**WHERE MOST PEOPLE ARE?  
WHERE TO RESETTLE DISPLACED PEOPLE?  
WHO OWNS WHAT? DAMAGES AND COMPENSATIONS?**



# WHAT'S HAPPEN WHEN THE GOVERNANCE IS WEEK?

Increased crime  
Corruption

Invasions

Evictions with no  
compensation  
No

Pollution  
Poor access to  
roads

security  
Don't pay  
taxes  
Informal settlements

No credit

Lower property  
value

Lack of access to  
utilities  
Can't vote

Most affected by natural  
disasters  
Can't access social services, schools  
or health services.



# WHAT SHALL WE DO?

## INCREASING COMPETITION FOR NATURAL RESOURCES:

- Population growth
- Urbanization
- Changing diets
- Demand for energy
- Climate Change
- Natural Disasters

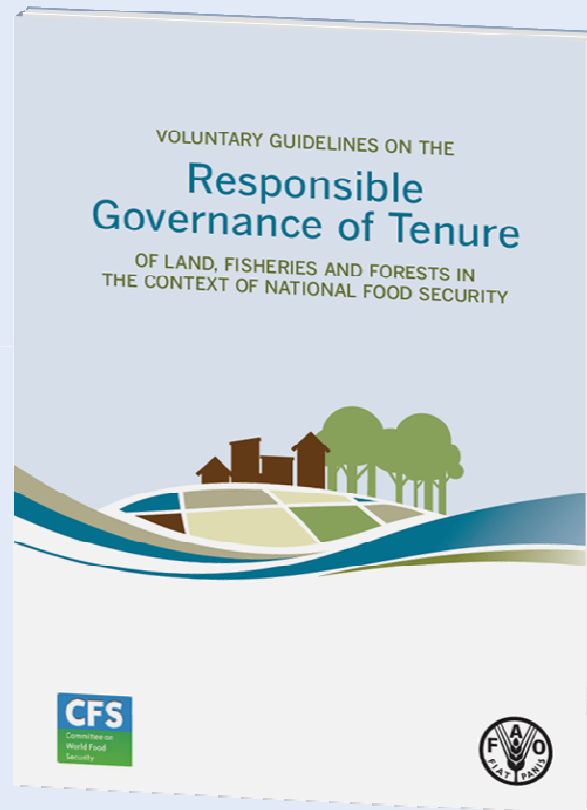
## WHAT TOOLS DO WE HAVE TO HELP (PUSH?) THE GOVERNMENTS?

Governing institutions  
have not adapted to  
growing intensity of  
competition

# WE HAVE THE VOLUNTARY GUIDELINES

The first global  
soft law  
instrument on  
tenure

**Negotiated by  
UN  
Governments;  
participation of  
civil society  
and  
private sector**



Consensus on  
“internationally  
accepted practices”  
that already exist.

A reference for  
improving the  
governance of land,  
fisheries and forest  
tenure

**Endorsed by CFS - May 2012**



# Contents

<b>PREFACE</b>	<b>iv</b>
<b>1 Preliminary</b>	<b>1</b>
1. Objectives	1
2. Nature and scope	2
<b>2 General matters</b>	<b>3</b>
3. Guiding principles of responsible tenure governance	3
3A General principles	3
3B Principles of implementation	4
4. Rights and responsibilities related to tenure	6
5. Policy, legal and organizational frameworks related to tenure	7
6. Delivery of services	9
<b>3 Legal recognition and allocation of tenure rights and duties</b>	<b>11</b>
7. Safeguards	11
8. Public land, fisheries and forests	12
9. Indigenous peoples and other communities with customary tenure systems	14
10. Informal tenure	15
<b>4 Transfers and other changes to tenure rights and duties</b>	<b>19</b>
11. Markets	19
12. Investments	20
13. Land consolidation and other readjustment approaches	23
14. Restitution	25
15. Redistributive reforms	25
16. Expropriation and compensation	27
<b>5 Administration of tenure</b>	<b>29</b>
17. Records of tenure rights	29
18. Valuation	30
19. Taxation	31
20. Regulated spatial planning	32
21. Resolution of disputes over tenure rights	33
22. Transboundary matters	33
<b>6 Responses to climate change and emergencies</b>	<b>35</b>
23. Climate change	35
24. Natural disasters	36
25. Conflicts in respect to tenure of land, fisheries and forests	37
<b>7 Promotion, implementation, monitoring and evaluation</b>	<b>39</b>

**Part 3: Legal recognition and allocation of tenure rights and duties:** Safeguards, Public land, Informal tenure

**Part 4: Transfers and other changes to tenure rights and duties:** Markets, Investments, Land consolidation and other readjustments, Restitution, Redistributive reforms, Expropriation and compensation

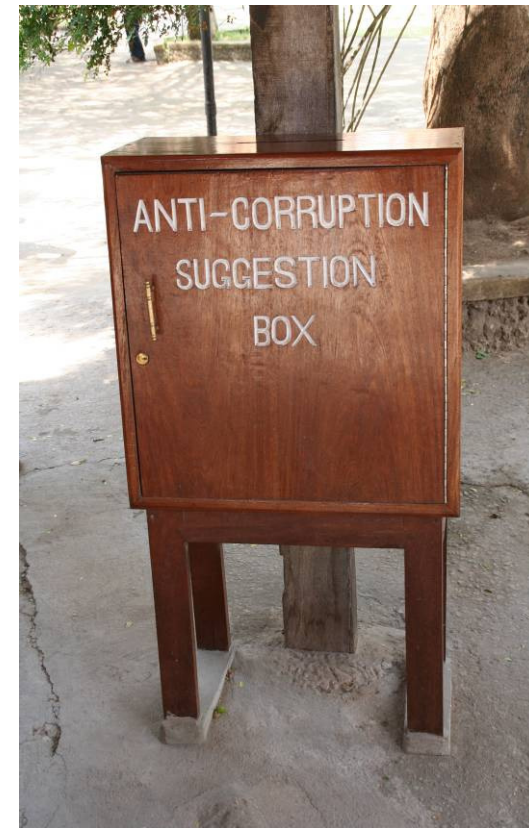
**Part 5. Administration of tenure:** Valuation, Taxation, Regulated spatial planning, Disputes resolutions

**Part 6. Responses to Climate change and emergencies:** Climate change, Natural disasters, Conflicts

**Part 7: Promotion, implementation, monitoring and evaluation**

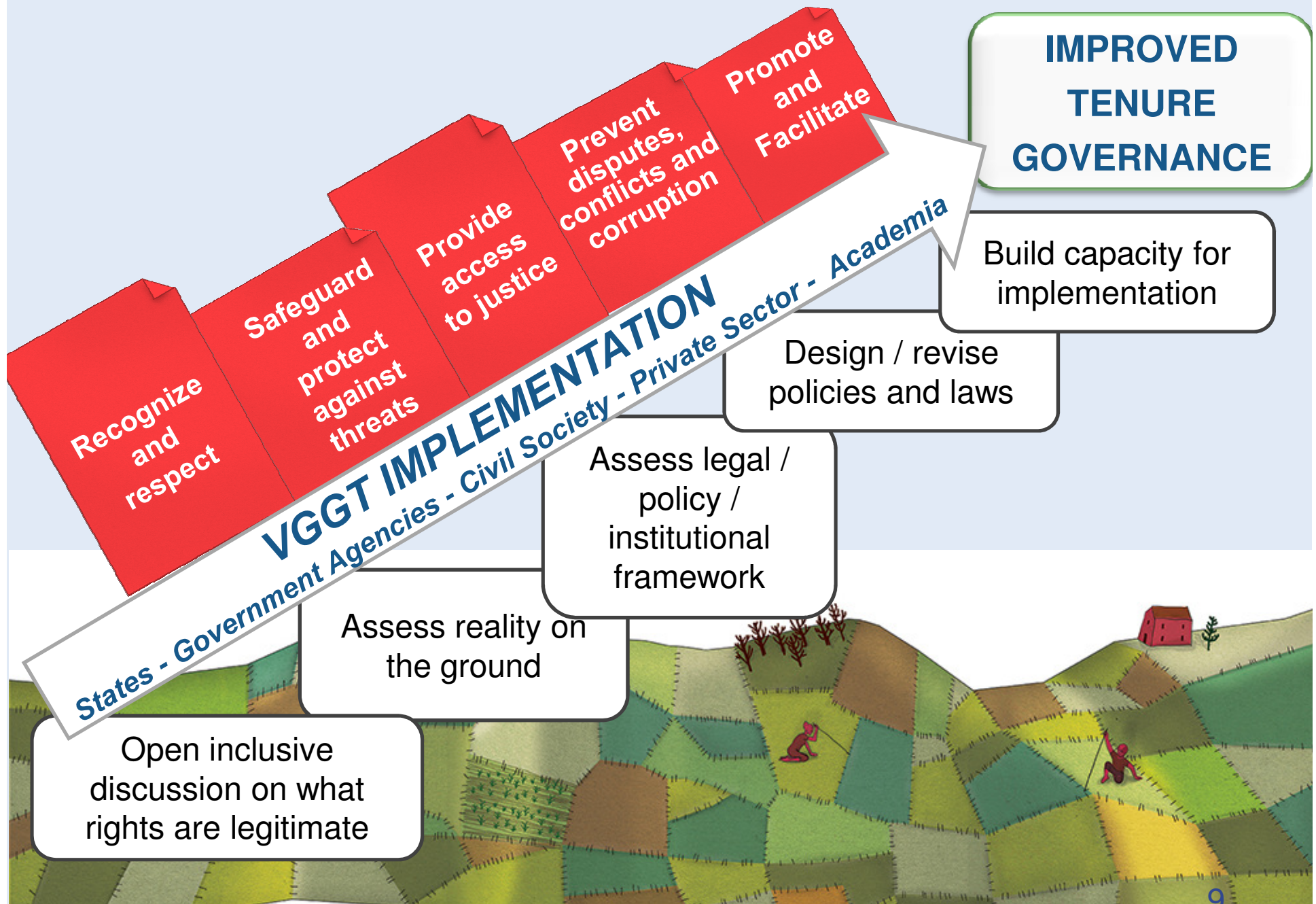
## PRINCIPLES OF IMPLEMENTATION

- Human dignity
- Non-discrimination
- Equity and justice
- Gender equality
- Holistic and sustainable approach
- Consultation and participation
- Rule of law
- Transparency
- Accountability
- Continuous improvement





# HOW IT WORKS? NATIONAL PERSPECTIVE



# PART 4. Transfers and other changes to tenure rights and duties

## Test the language

### Section 12. Investments

**12.4 Responsible investments** **should** do no harm, safeguard against dispossession of legitimate tenure right holders and environmental damage, and should respect human rights. Such investments should be made **working in partnership** with relevant levels of government and local holders of tenure rights...

### Section 16. Expropriation and compensation

**16.2. States should** ensure that the **planning and process for expropriation are transparent and participatory**. Anyone likely to be affected should be identified, and properly informed and consulted at all stages...



## PART 5. Administration of tenure

11

### Test the language

#### Section 18. Valuation

**18.1** ...Such systems should promote broader social, economic, environmental and sustainable development objectives.

**18. 4 States and other parties** should develop and publicize national standards for valuation for governmental, commercial and other purposes. National standards should be consistent with relevant international standards.

#### Section 19. Taxation

**19.1. States have the power** to raise revenue through taxation related to tenure rights so as to contribute to the achievement of their broader social, economic and environmental objectives. These objectives may include encouraging investment or preventing undesirable impacts that may arise...

#### Section 20. Regulated Spatial Planning

**20.4 States should ensure** that there is wide public participation in the development of planning proposals and the review of draft spatial plans to ensure that priorities and interests of communities are reflected.

**20.5. Spatial planning should** take duly into account the need to promote diversified sustainable management ... and to meet the challenges of climate change and food security...

11

## PART 6. Responses to Climate Change and Emergencies 12

### Test the language

#### Section 24. Natural Disasters

**24.1. ...Regulatory frameworks for tenure, including spatial planning, should be designed to avoid or minimize the potential impacts of natural disasters.**

**24.2. All parties should act**, taking into consideration relevant international principles, including as appropriate the United Nations Principles on Housing and Property Restitution for Refugees and Displaced Persons (“Pinheiro Principles”), and the Humanitarian Charter and Minimum Standards in Disaster Response.

**24.3. States should address tenure in disaster prevention and preparedness programs.** Information on legitimate tenure rights should be collected for areas that could be affected through a process consistent with the principles of consultation and participation of these Guidelines.



# The Guidelines Implementation

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## Section 26

**calls on States for the implementation and encourages them to:**

**set up multi-stakeholder platforms and frameworks at local, national and regional levels**

or

**use such existing platforms and frameworks.**

**This process should be inclusive, participatory, gender sensitive, implementable, cost effective and sustainable**

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## VG Part 7: PROMOTION, IMPLEMENTATION, MONITORING AND EVALUATION

**26.1 ...States have the responsibility for their implementation, monitoring and evaluation.**

**26.3 Development partners, specialized agencies of the United Nations, and regional organizations are encouraged to support voluntary efforts by States to implement these Guidelines, including through South-South cooperation. Such support could include:**

- ✓ technical cooperation
- ✓ financial assistance
- ✓ institutional capacity development
- ✓ knowledge sharing and exchange of experiences
- ✓ assistance in developing national tenure policies and
- ✓ transfer of technology

## VG Part 7: PROMOTION, IMPLEMENTATION, 15 MONITORING AND EVALUATION

26.5 All parties, including **civil society organizations and the private sector**, are encouraged to use collaborative efforts to promote and implement these Guidelines in accordance with national priorities and contexts. All parties are encouraged to disseminate information on responsible tenure governance in order to improve practices.



**WE HAVE LAND GOVERNANCE ASSESMENT TOOLS**

**LAND GOVERNANCE ASSESSMENT FRAMEWORK (LGAF)**

*TOOL FOR DIAGNOSTIC*

# CRITICAL AREAS COVERED BY LGAF

- **Legal & institutional framework**

Recognize existing rights and allow users to exercise them at low cost. Policies are clearly stated & regularly monitored.

- **Land use planning & taxation**

This section also deals with informality and housing.

- **Management of state land**

Clearly identified and managed efficiently. Fair expropriation, compensation and appeals. Divestiture of state lands and property.

- **Public provision of land information**

Land information accessible at reasonable cost - comprehensive, current and reliable.

- **Dispute resolution & conflict management**

**WE HAVE TECHNOLOGY**

.



## Voluntary Guidelines for the use of Technology, Standardization, Information Sharing

**6.5 States should establish policies and laws to promote the sharing, as appropriate, of spatial and other information** on tenure rights for the effective use by the State and implementing agencies, indigenous peoples and other communities, civil society, the private sector, academia and the general public.

**National standards should be developed for the shared use of information, taking into account regional and international standards.**

**17.4 ...The spatial accuracy for parcels and other spatial units** should be sufficient for their identification to meet local needs, with increased spatial accuracy being provided if required over time.

To facilitate the use of records of tenure rights, implementing agencies **should link information on the rights, the holders of those rights, and the spatial units related to those rights.** Records should be indexed by spatial units as well as by holders to allow competing or overlapping rights to be identified.

# TRANSPERNCY & ACCESS TO INFORMATION ALL ECA COUNTRIES HAVE PROPERTY REGISTRATION ICT SYSTEMS (except 2)

## MOST OF ECA COUNTRIES PROVIDE E-SERVICES

***e-services: Albania, Bosnia and Herzegovina, Bulgaria, Croatia, Estonia, Georgia, Kyrgyzstan, Latvia, Lithuania, Macedonia, Montenegro, Moldova, Serbia, Slovenia, Russia, Turkey, Ukraine***

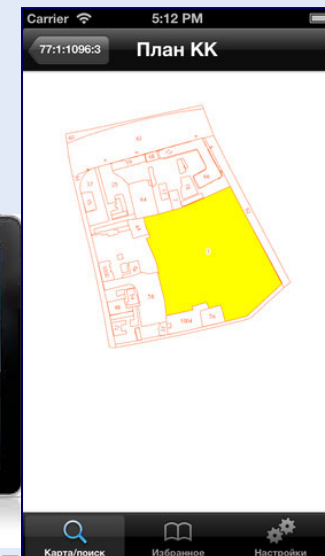
The image displays three overlapping screenshots of the Croatian GeoPortal website. The top screenshot shows the 'Preglednik katastarskih podataka' (Cadastral Data Viewer) interface, featuring a search bar for cadastral data, a map of Croatia, and a sidebar with navigation options. The middle screenshot shows the 'DGU.GeoPortal' homepage, which includes a search bar, a 'Dobro došli na Hrvatski Geoportal!' message, and various service links. The bottom screenshot shows a detailed map view with a green highlighted area and a sidebar with search and navigation options.

**Services are the key- Technology is just the tool!**

# Russian Federation – New Cadaster and Registration System in operation since 2012

Russian NSDI gateway  
opened April 2012

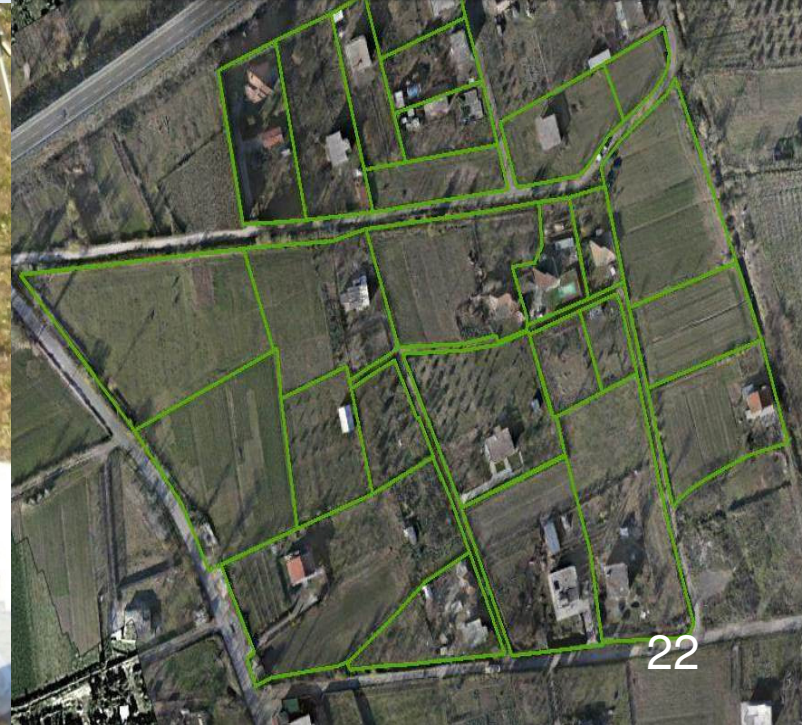
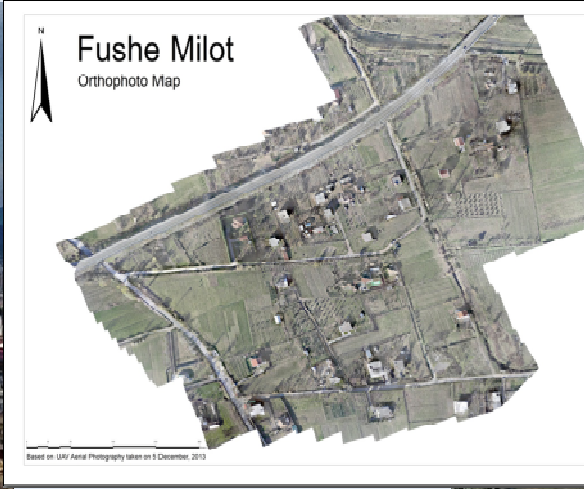
- **Extracts issued on-line** with digital signature or from any office for the entire territory of Russia in several minutes.
- **e-services represent 36%** of overall services and the plan is to reach 70% by 2018.
- **Reduced steps from 4 to 1 or 2**
- **Standard forms introduced** for all transactions. Cost and time reduced, in case of used standardized forms
- **Citizens do not need to bring documents, issued by Government or Municipal authorities**



Over 140 thousand applications have been installed with App Store;  
Over 60 thousand applications have been installed for Android.



# UNMANNED AERIAL SYSTEMS





# CADASTRAL MAPS OVERLAID ON ORTHOPHOTOMAPS



# CITIZENS ENGAGEMENT: CROWDSOURCING EXAMPLE FROM UKRAINE

- **Crowd sourcing** - online service for reporting errors

**During the first month:**  
**11 000 errors reported**  
**8 000 corrected.**

- **16.8 mil ownership documents (35 mil pages)** scanned, indexed, data entered, verified, uploaded to a secure DB in 5 months.

- **Created Unified Cadastre Map** – 1 460 local coordinate systems transformed in unified system in 2013. Many errors identified and in process of correction

- **Automatic tools for error identification, classification and correction created and piloted**

Форма зворотного зв'язку

Всі поля обов'язкові для заповнення

Кадастровий номер земельної ділянки по якій виникла проблема

Ділянка не знайдена.  
 Кадастровий номер не знайдено.  
 Місцезнаходження ділянки помилкове.  
 Конфігурація ділянки має помилки.  
 Площа на публічній кадастровій карті не співпадає з площею в державному акті.  
 Цільове призначення ділянки не співпадає з державним актом.  
 Межі земельної ділянки перетинаються з межами іншої ділянки (ділянок).  
 Межі земельної ділянки відповідають державному акту (проблеми відсутні).

Прізвище

**In Kiev:**  
**Out of 88 reported errors,**  
**56 were found to be similar.**

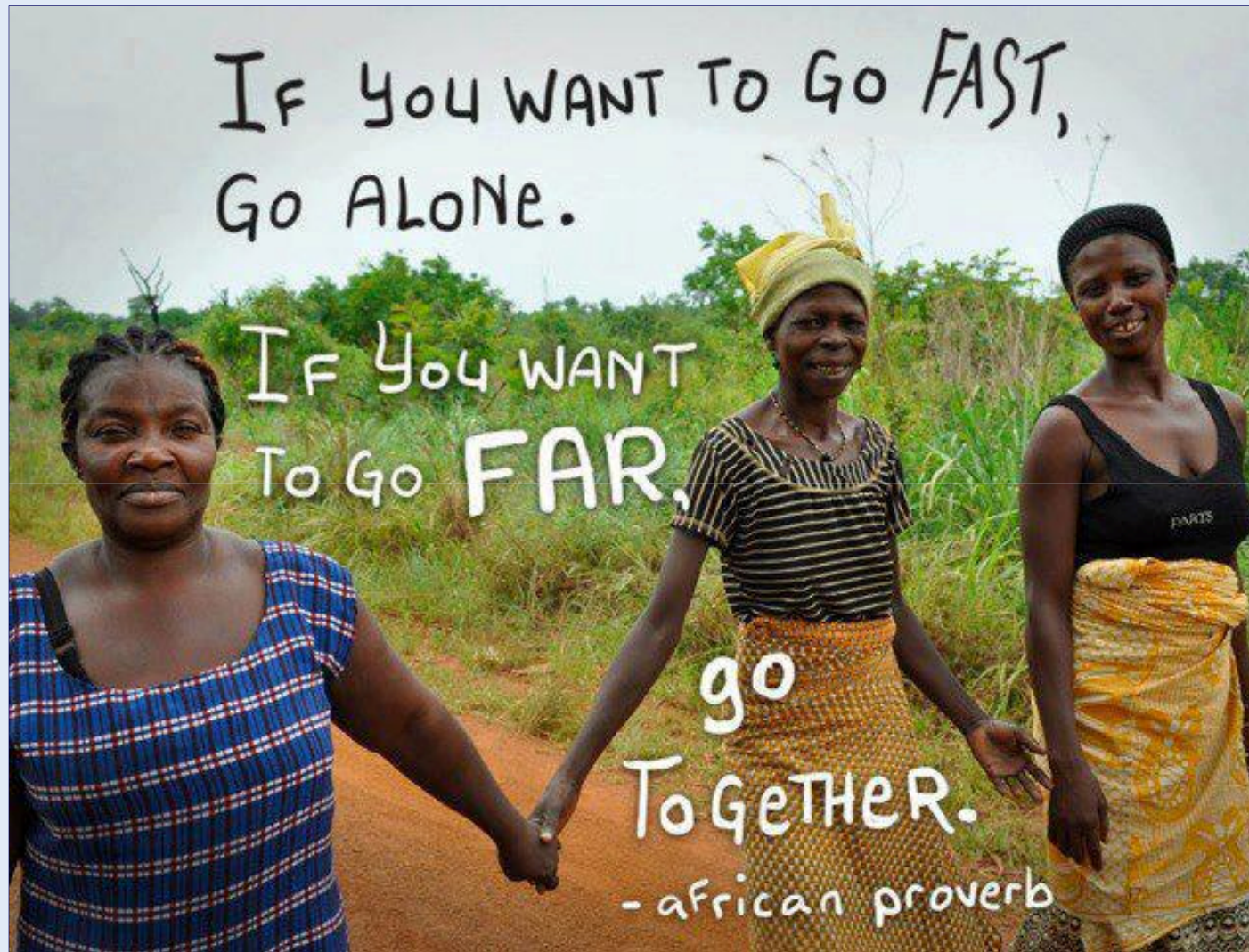
**The correction of 56 errors led**  
**to automatic correction of**  
**more than 2000 errors**

## CONCLUSION

- The problems and the solutions to deal with the fast growing urbanization are known.
- Technologies are available.
- The Voluntary Guidelines and LGAF can be used to get the message to the right people.
- **The political will is critical for the success.**



## WORKING TOGETHER







**Thank you for your attention**

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